

GUARANTEE

Free 2-years guarantee

The 2-year guarantee is the quality assurance of IKEA with the condition that the terms of use are in accordance with the instructions for use and maintenance (more information on maintenance / care instructions can be found at IKEA stores or at www.ikea.com.cy). The guarantee is valid only for home use.

Apart from the rights provided by the guarantee, all rights that apply to consumers are recognized in any case from the existing provisions and laws related to the contract of sale. The guarantee is valid from the initial date of purchase of the product and if it was purchased from an IKEA store in Cyprus. For reasons of date verification of the purchase, it is necessary to keep the purchase receipt, which is the only proof of the date purchased. The warranty does not cover damage resulting from poor assembly, misuse or storage, lack cleaning or scratches / bumps or any other type of accident. Also, it does not cover normal wear, products that have been placed outdoors or in a humid environment or for non-domestic use unless otherwise stated.

IKEA will examine whether the product is covered by the warranty. Once the defect of the product or its component is verified, we will ensure the correction or repair of the problem. If deemed necessary, we will proceed to change the defective part. In case the product no longer belongs to the IKEA product line we will make sure to replace it with another similar one.

Thank you for choosing IKEA for the purchase of your products.

Product code and type:

