

SKYTTA

sliding doors

guarantee information

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10 years guarantee



Everyday life at home puts high demands on wardrobes. SKYTTA sliding doors endure rigorous tests to meet our strict standards for quality, strength and durability. The SKYTTA sliding doors are tested under the highest standards in domestic applications. That means we can offer you a 10-year guarantee that covers SKYTTA sliding doors marked with the logo, against defects in materials and workmanship. This guarantee is subject to the terms and conditions stated in this folder.

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The SKYTTA sliding doors have a 10-year guarantee.

How long is this guarantee valid?

The guarantee for SKYTTA sliding doors remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee applies to domestic use and covers defects in material and workmanship in the following components of the SKYTTA sliding doors:

- Door frames
- Door panels
- Rails
- Cover panel
- Ceiling height reducer
- Stop bar
- Fittings

What is not covered under this guarantee

The floor rail tapes in place to the floor. The guarantee does not cover any marks or damages left on the surface when taken off.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored or installed incorrectly, used inappropriately, abused, misused, altered or cleaned with wrong cleaning methods or cleaning products.

This guarantee does not apply if the product have been altered in a way that is not described in the Assembly Instruction.

This guarantee does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents.

This guarantee does not apply if products has been placed outdoors or in a humid environment e.g. bathroom.

This guarantee does not cover consequential or incidental damages.

Accessories that do not affect the basic function of the product are not included in the guarantee.

Care instructions

Assemble according to the assembly instruction and secure the sliding doors by fixing them to the ceiling and floor. Keep in mind that different ceiling materials require different types of fittings. If you are uncertain, contact your local hardware specialist.

Clean the floor rail and door wheels regularly to make sure that the doors are easy to open and close, and to avoid damaging the wheels.

Wipe clean with a cloth dampened in mild cleaner. Then wipe clean with a dry cloth.

How country, provincial and state law applies

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

How to reach us if you need service

If you have any questions, please contact IKEA Customer Service at www.IKEA.com.cy or call us at (+357) 22 502 502 (calls from landlines with charges

according to the pricing policy of your phone company) or (+357) 22 502 599 (for international calls or calls from mobile phones with charges according to the pricing policy of your phone company).

Save the receipt

It is your proof of purchase and required for the guarantee to apply. If anything happens, or if you're not satisfied, just contact IKEA at www.IKEA.com.cy

